**UKOHA UKAKU OKO**

*Data Science Methodologist | Healthcare Administrator | Customer Relationship Manager*

Location: Port Harcourt, Rivers State | Available: Immediately

Contact: +234 806 436 9460 | fishcoinresources@gmail.com

**PROFESSIONAL SUMMARY**

***A versatile professional with over 4 years of experience in healthcare administration, financial management, data analysis, and educational facilitation. Proven track record in enhancing operational efficiency, managing complex financial systems, and delivering impactful educational programs. Adept at leading cross-functional teams, strategic planning, and driving innovation in both healthcare and educational settings.***

**KEY SKILLS**

* **Administration & Management:** Strategic Planning, Regulatory Compliance, Policy Development
* **Financial Management:** Budgeting, Financial Reporting, Cost Control
* **Data Science & Analysis:** Data Modeling, Statistical Analysis, Reporting
* **Customer Relationship Management**: CRM Systems, Client Retention, Satisfaction Improvement
* **Education & Training:** Curriculum Development, Adult Learning, Facilitation
* **Technical Skills:** MLWD Tools Operation, Field Software, Data Management
* **Communication:** Public Relations, Content Creation, Team Collaboration

**PROFESSIONAL EXPERIENCE**

**LA PLAGE META VERSE**

**Educational Facilitator (Nov 2023 – Present)**

* Design and implement educational programs tailored to adult learners.
* Foster active participation through engaging virtual environments.
* Collaborate with educators and industry professionals to enhance learning experiences.
* Lead workshops and professional development sessions.

**SHIELD SPECIALIST HOSPITAL**

**General Manager (Apr 2023 – Nov 2023)**

* Oversaw hospital operations, ensuring regulatory compliance and financial stability.
* Led strategic initiatives to improve patient care and operational efficiency.
* Managed budget forecasting, resource allocation, and cost control measures.
* Directed human resource activities including recruitment, training, and performance evaluation.

**VOLUNTEERS REFUGE FOUNDATION WORLDWIDE**

**Public Relations Manager: (Feb 2021 – Feb 2023)**

* Developed and executed media strategies for humanitarian campaigns.
* Managed relationships with journalists and influencers.
* Organized press conferences, public events, and promotional activities.

**SMART DRILLING SERVICES**

**MLWD Field Engineer 1: (Apr 2014 – Apr 2015)**

* Managed the setup and operation of downhole tools and sensors.
* Performed log interpretation and generated comprehensive field reports.
* Led troubleshooting and maintenance of MLWD equipment.

**EDUCATION**

**FEDERAL UNIVERSITY OF TECHNOLOGY, OWERRI**

**B.Eng. in Chemical Engineering | Second Class Honors |**

- Led a successful final year project with top defense scores.

**- Advanced Certificate In Environmental Standards |**

**CERTIFICATIONS & AWARDS**

* IBM Data Science Methodology |
* IBM Tools for Data Science |
* Coursera Customer Relationship Management |
* Executive Diploma in Advanced International Data Analytics |
* Advanced Certificate in Disaster Management |
* Meritorious Corper Award |

**PROFESSIONAL AFFILIATIONS**

NSCHE: Member | NSE: Member